



EMPLOYER APPLICATION ERISA WRAP PLAN

SECTION 1 - EMPLOYER INFORMATION

Company Name:			
Street:			
City:	State: ZIP:		
Phone: Employer's Ta	ax ID Number:		
State of Organization or Incorporation:	Fiscal Year End Date:		
TYPE OF ENTITY			
☐ C Corporation	☐ S Corporation		
☐ Non-Profit	Sole Proprietorship		
☐ Limited Liability Company	Partnership		
Limited Liability Partnership	Union		
Government Agency	Name of the representative of the parties who established or maintain the Plan:		
Other:			
there is more than one, or if any Affiliated Em	this ERISA Wrap Plan as participating Employers (if aployers adopt this ERISA Wrap Plan after the execution list of such Affiliated Employers to this Adoption		
□ N/A			
☐ Name of Affiliated Employer(s):			
Is this a controlled group (company owned I	by another company)?		
□ N/A			
☐ Name of company owned by:			

SECTION 2 - EMPLOYER INFORMATION

Primary Contact: (For contact re	egarding contracts, legal c	locuments, daily administration, invoicing and plan renewal)
Name	Т	itle:
Phone:	En	nail:
Additional day-to-day Contac	t if applicable:	
Name	Т	itle:
Phone:	En	nail:
Lead Broker/Consultant Cont	act:	
Name	Firm Na	me:
Phone:	En	nail:
General Agent Contact:		
Name	Firm Na	me:
Phone:	En	nail:
that the employer or plan adn can assign a unique plan numplan number in conjunction winumber and will appear in y duplicate or otherwise reuse a plans, including a terminated lifling purposes (if required). Out that plan for all future govern Plan Number 501 and increase If your company has been filing ERISA Wrap Plan and now into Number in the sequence.	digit plan number (soministrator assigned to aber to each plan we obtain the Employer Identification plan documents of plan number previous benefit plan. Having an ence you have selected ament agency filings. Howith each subsequent ag separate Form 5500 tends to file as one Plan	metimes called the health and welfare plan number) the plan. Sterling needs this information so that we create for employers. Government agencies use the ication Number (EIN) as a 12-digit plan identification generated by Sterling. PLEASE NOTE: You cannot y assigned to any of the plan sponsor's other benefit accurate plan number is critical for IRS Form 5500 a unique 3-digit plan number, continue to use it for ealth and Welfare Plan Numbers should begin with Plan. In for each of your plan benefits in the absence of an in, the Wrap Plan should be assigned the next Plan
Please Note: It is your respons 50 employees prior to your n FMLA language to your Plan D	sibility to notify Sterling ext Plan renewal perio Pocuments.	g if your company size increases to 20 employees or d, so that we may add newly applicable COBRA or
		company:
If you had 100 or more employ would be required. Please con		st day of any prior benefit policy, a Form 5500 filing reports.
No Form 5500s required All required Form 5500s have Required Form 5500s are in		Required Form 5500s are in process with another vendor Form 5500s have not been filed, please provide guidance

All prior Plans with a Plan Number that will no longer be filing annual Form 5500s will need to file a Form 5500 Final Return electronically with the Department of Labor. This Final Return alerts the DOL that the agency should no longer expect the employer to submit any future filings under those Plan Numbers.

Do you want Sterling to prepare this final filing for Plan Numbers that will no longer be in use?
Yes, and I understand that an additional fee will apply Please specify the plan numbers that will no longer be in use:
No, I do not want Sterling to provide this service.
Do you want Sterling to prepare and file IRS Form 5500 for the Wrap Plan?
If this Wrap plan will enroll 100 or more employees, a Form 5500 filing will be required. To determine if your Plan meets this requirement, you will pool all employees across all affiliate companies, if applicable, and, counting each employee only once, determine if 100 or more employees were enrolled in one or more of the underlying policies.
\square No filing necessary - less than 100 employees enrolled in the Plan
Sterling will file the Form 5500
Another vendor will file the Form 5500 or we will file it in-house
Plan Name:
Company Name] Health and Welfare Plan
Preferred Custom Plan Name:
Effective Date with Sterling:
Is this an existing Plan which is currently active? \square Yes \square No
If yes, Original Effective Date:
Plan Year: to
Note: Note: Note: Note: New Plans: Plan Years cannot exceed 12 months. If the first Plan Year will be less than 12 months

- <u>New Plans:</u> Plan Years cannot exceed 12 months. If the first Plan Year will be less than 12 months (short Plan Year), the following Plan Year will begin the day after the last day of the short Plan Year and continue for 12 months unless otherwise indicated at the time of renewal.
- <u>Existing Plans:</u> If the Plan is currently active, please indicate the current Plan Year dates. The Plan will be restated as of the effective date with Sterling.

ACA ELIGIBILITY AND MEASUREMENT PERIOD INFORMATION

Does your Plan need a procedure for determining which Employees are FTEs?

IRS	ou an Applicable Large Employer (or an "ALE") under the Affordable Care Act? (Please review the ffordable Care Act guidance <u>click here</u> for more information on how to determine if your company s the definition of an Applicable Large Employer)
	s
bas	ou have variable hour employees? (a variable hour employee is defined as: a new employee where, don the facts and circumstances on the employee's start date, it cannot be determined that the byee is reasonably expected to work on average at least 30 hours per week)
,	s
•	you are not an ALE, you are not required to complete this section. Please skip to PLAN PONSOR/EMPLOYER CONTACTS on page 5.
•	your medical benefits contract contains the required language of the plan's ACA eligibility criteria, ou are not required to complete this section. Please skip to PLAN SPONSOR/EMPLOYER CONTACTS on page 5.
•	you do not employ variable hour employees, you are not required to complete this section. Please skip to PLAN SPONSOR/EMPLOYER CONTACTS on Page 5.
NE	EMPLOYEES
Ηον	many months will the Initial Measurement Period be? (at least 3 and no more than 12)
Wh	will the Initial Measurement Period Start?
	te of Hire
Def	e when the Initial Measurement Period will start:
Ηον	ong will the Initial Stability Period be?
EVI	TING EMPLOYEES MONTHLY MEASUREMENT METHOD
	TING EMPLOYEES - MONTHLY MEASUREMENT METHOD
	n Employee's FTE status be determined by counting their hours of service for each calendar month?
□,	s - All Employees
Wil	salaried Employee's FTE status be determined using the monthly measurement method?
	s
Wil	n hourly Employee's FTE status be determined using the monthly measurement method?
	s
Wil	other" Employee's FTE status be determined using the monthly measurement method?
	s
Spe me	fy the "other" Employees whose FTE status be determined using the monthly measurement od.



Will an Employee's FTE status	be determined by using the look-back measurement method?
Yes - All Employees	Yes - Specified Employees
Will a salaried Employee's FTE	status be determined using the look-back measurement method?
Yes	□No
Will an hourly Employee's FTE	status be determined using the look-back measurement method?
Yes	□No
Will "other" Employee's FTE s	tatus be determined using the look-back measurement method?
Yes	□No
Specify the "other" Employee method.	s whose FTE status be determined using the look-back measurement
How long will the Standard Me	easurement Period be?
When will the Standard Measu	rement Period start?
When will the Standard Measu	urement Period end?
How long will the Standard St	ability Period be?
When will the Standard Stabil	ity Period start?
When will the Standard Stabil	ity Period end?
REHIRED EMPLOYEES	
	re FTEs, have not had a break in service, and who are still in the same terminated service resume participation in the Plan? (e.g., date of hire)
	re FTEs, have not had a break in service, and who are in a different terminated service resume participation in the Plan? (e.g., date of hire)
PLAN SPONSOR/EMP DESIGNATION OF PLAN ADM	
designated, the administrator plan sponsor/employer. Other	gnated by the terms of the plan document. If an administrator is not is the plan sponsor. <i>In a single employer plan, the plan administrator is the</i> entities like TPAs, service providers (such as Sterling Administration), or have administrative responsibilities are not ERISA plan administrators.
Plan Sponsor	Committee appointed by Plan Sponsor
Other, please provide:	

EXISTING EMPLOYEES - LOOK-BACK MEASUREMENT METHOD

THE PLAN SPO	NSOR/EMPLOYER.			
Yes	□No			
If No, please pro	ovide:			
The agent of le	gal service for the plan is the \square President of the B	oard \square Oth	ner	
If Other (for ex	ample, Managing Director, LLC Member, Sole Propr	ietor, Owner,	etc.) please	provide:
	egal service's contact information is same as n administrator Other	the Plan Spo	onsor/Emplo	yer
If Other, please	provide:			
Is the Plan fund	ed by a trust? 🗌 Yes 🔲 No			
If Yes, please pr	rovide:			
The trustee's co	ontact information is Same as the Plan Sponsor/E	Employer 🗌 s	same as plan	
If Other, please	provide:			
	ONTRACTS Intracts that should be incorporated into the Wrap All health and welfare benefits of the plan spor Only the following health and welfare benefits:	nsor subject t		acts.
Option 3	All health and welfare benefits of the plan spor	nsor subject t	o ERISA exc	ept:
DOES THE PLA	N PROVIDE ANY OF THE FOLLOWING INSURED E	BENEFITS?		
BENEFIT		YES	NO	
Group Health P	lan			
Group Dental P				
Group Vision P	lan			
Disability Plan				
Group Life Insu				
Group Acciden				
Pre-Paid Legal				
Business Travel Health FSA Pla				
Wellness Plan	II			
Employee Assis	stance Dlan			
Another type o				
Another type o	i piaii.			i

THE PLAN ADMINISTRATOR HAS THE SAME ADDRESS AND CONTACT INFORMATION AS

Specify the other type of plan included in the Wrap Plan:

ADMINISTRATIVE ELECTIONS

Is the Plan maintained pursuant to one or	more collect	ive bargainir	ng agreement?		
☐ Yes ☐ No					
Indicate whether claims language should	appear in the	e Summary F	Plan Description		
☐ Yes ☐ No					
If Yes, Does claims language apply to any	of the follow	wing benefit	s?		
DENIFFIT	VEC	NO	1		
BENEFIT Croup Health Plan	YES	NO			
Group Health Plan					
Health FSA Plan					
Wellness Plan					
Employee Assistance Plan					
Another type of plan:					
Specify the other type of plan included in the Wrap Plan:					
Are any of the health and welfare benefits	s encompasse	ed in the Pla	n Grandfathered?	Yes	□No
Are any of the health and welfare benefits encompassed in this Plan non-Grandfathered and self-administered?			□No		
If any health and welfare benefits encomp administered, Sterling may provide you w you wish to receive, if any. (Please note the plan notices)	ith the follow	ing required	l notices. Please in	dicate which	
☐ Notice of adverse benefits determinati	on				
☐ Notice of final adverse benefits determ	nination				
None					

ELIGIBILITY	EMPLOYER/EMPLOYEE CONTRIBUTIONS

Indicate whether the SPD should include an appendix summarizing eligibility and/or employer/employee contributions for

☐ If Yes, please complete chart ☐ No

the subsidiary contracts.

PLAN NOTICES Please provide me with the fo	ollowing forms and no	tices:	
CHIPRA Annual Notice	☐ QMCSO Proced	ures COBRA Notice	u have a contracted COBRA vendor)
INVOICING & ACH SE	T-UP		
invoice for this service, Sterling information below, you are at entries to your checking/savinitiate adjustments for any trangur company has established you in writing to cancel it in su	ng will initiate debit en uthorizing Sterling and ings accounts at the ransactions credited/d d with Sterling. This au uch time as to afford S	tries from the account y d/or Bancorp Bank (deb financial institution liste lebited in error. All entrie thority will remain in effe terling and the financial i	d below and, if necessary, es are related to this service ect until Sterling is notified by
Financial Institution Name:			
Financial Institution Routing I	Number:		
Account Name for Debits to F APPLICATION AGREE			
AI I LIGATION AUNCL	MLNI / SIUNAII	JIL	
	nformation may be rel		ve provided on this application Ition of this service by Sterling
	this application. We	affirm that the Agreer	tive Services Agreement, (the ment is incorporated here by
PLEASE NOTE: There is a \$50 set-up.) per hour charge for c	lient requested changes	to Plan documents after initial
Dated this	day of		20
Employer:			
Print Name:		Title:	



Signature: ____

ADMINISTRATIVE SERVICES AGREEMENT

THIS ADMINISTRATIVE SERVICES AGREEMENT ("Agreement"), effective the first day of your plan year is by and between Sterling Health Services, Inc. ("Sterling"), with principal business and mailing address at 1000 Broadway, Suite 250, Oakland, CA 94607, and your corporation. For purposes of this agreement the term YOUR CORPORATION will refer to the name listed on page one of the 'Employer Application'.

WITNESSED THAT:

WHEREAS, YOUR CORPORATION, in the interest of obtaining ERISA Health and Welfare benefit plan document preparation services and/or Preparation and Filing of IRS Form 5500 and related documents, is desirous of entering into this Agreement with Sterling; WHEREAS, Sterling is desirous of delivering and providing qualified and competent ERISA Wrap plan document preparation services and/or IRS Form 5500 preparation and filing services ("Service" or "Services") to YOUR CORPORATION, as these services are more fully identified in this Agreement; and NOW, THEREFORE, in return for the promises contained in this Agreement, and for other good and valu-able consideration, the parties, intending to be legally bound, mutually agree as follows:

1. TIME OF PERFORMANCE.

a. Your corporation and Sterling shall provide the Services required under this Agreement during the Term as defined in Section 11 (and thereafter to the limited extent provided in Section 11), unless this Agreement is sooner terminated as provided in this Agreement.

2. INDEPENDENT CONTRACTOR STATUS AND RESPONSIBILITIES.

a. In the performance of the Services required by this Agreement, each party shall be an independent contractor with the authority and responsibility to control and direct its own performance and the details of the work and Services required of such party under this Agreement; however, each party shall have a general right to review the Services provided by the other to determine whether, in the reasonable opinion of the first party, the Services being performed by the other are in accordance with the provisions of this Agreement. All persons hired or used by each party shall be that party's employees and agents and the hiring party shall ensure that such persons are trained, qualified, and appropriately licensed to provide Services under this Agreement. Each party shall be responsible for the accuracy, completeness, and adequacy of any and all work and Services performed by its employees and agents and shall ensure that all applicable licensing and operating requirements of federal, state, county, and municipal governments, and all applicable accreditation and other standards of quality generally accepted in the field of such party's activities are complied with and satisfactorily met. Furthermore, each party intentionally, voluntarily, and knowingly assumes the sole and entire liability to its employees, agents, and other persons for all loss, damage, or injury caused by its employees and agents in the course of their employment or engagement. Participation by a party in the performance of Services under this Agreement shall not constitute nor be construed as employment with the other party and shall not entitle a party or its employees, agents, or subcontractors to vacation, sick leave, retirement, or other benefits afforded employees of the other party. Each party shall be responsible for payment of applicable income, social security, and any other federal, state, county, or municipal taxes and fees.



3. INSURANCE.

a. Sterling shall obtain, maintain, and keep in force throughout the time of performance of Services under this Agreement, and shall cause its employees and agents to obtain, maintain, and keep in force throughout the time of performance of Services under this Agreement, all insurance coverage appropriate to such party's business and the Services provided under this Agreement, including liability coverage and workers' compensation coverage issued by an insurance company or indemnity company authorized to conduct business in the state of such party's incorporation. Upon a party's request, the other party shall provide documents sufficient to demonstrate compliance with the requirements of this Section 3.

4. INDEMNIFICATION.

a. Each party (the "indemnifying party") shall indemnify, defend, and hold harmless the other party and the other party's officers, directors, employees, and agents, (each of the foregoing hereinafter referred to as an "indemnified party") from and against any and all actions, liabilities, claims, suits, damages, liens, judgments, losses, fines, penalties, costs, and expenses (including reasonable attorneys' fees of counsel selected by the indemnified party and costs) arising out of or from (a) the acts or omissions of the indemnifying party or the indemnifying party's officers, directors, employees, agents, or subcontractors occurring during the indemnifying party's performance under or in connection with this Agreement, or (b) breach of this Agreement by the indemnifying party or the indemnifying party's officers, directors, employees, agents, or subcontractors. The indemnifying party's obligation to indemnify the indemnified party and its officers, directors, employees, and agents shall survive the expiration or termination of this Agreement for any reason.

5. SUBCONTRACTORS AND ASSIGNMENTS.

- a. Neither party shall subcontract, delegate, assign, or otherwise transfer any part of or all of the Services to be performed under this Agreement without the prior written approval of the other party. Furthermore, no assignment of claims for money due or to become due to Sterling under this Agreement shall be effective unless the assignment of such claims is first approved in writing by Sterling.
- b. Subject to any provisions of this Agreement restricting assignment or transfer, this Agreement shall be binding upon and shall inure to the benefit of the parties to this Agreement and their respective legal representatives, successors, and permitted subcontractors and assigns. This Agreement shall not be enforceable by or give rise to rights of any other third parties.

6. CONFLICTS OF INTEREST.

a. Each party represents that it presently has no interest, and promises that it shall not acquire any interest, direct or indirect, that would substantially conflict with or jeopardize its performance of Services under this Agreement.

7. PROHIBITED DISCRIMINATION.

a. With respect to this Agreement, each party shall comply with all applicable federal and state laws prohibiting discrimination against any person on the grounds of race, color, national origin, religion, creed, sex, age, disability, or on any other grounds proscribed under applicable state or federal law.



8. COMPLIANCE WITH ALL LAWS.

a. Each party represents and warrants that it has and shall maintain, and that its employees, agents, and subcontractors shall have and maintain, all licenses, accreditations, and approvals that are customary to its business or that are necessary to provide Services under this Agreement. Each party shall observe and comply, and shall cause its employees, agents, and subcontractors to observe and comply, with all laws, ordinances, rules, and regulations of the federal, state, county, or municipal governments, now in force or which may hereinafter be in force.

9. CONFIDENTIALITY OF BUSINESS INFORMATION.

a. Each party acknowledges that this Agreement, and all materials and information concerning the other party's business and operations, including, but not limited to, a party's billing and fees, employees, legal disputes, policies, procedures, and all documents and reports regarding or prepared by a party (other than those in the public domain), and any other information regarding the provision of services by, or the administration and operation of, a party (collectively, "Confidential Information"), are commercially valuable and confidential. Each party and each party's employees and agents shall hold the other party's Confidential Information in strict confidence, shall not provide, disclose, or otherwise make available any such information to any third party, and shall not use such information for any purposes other than performance in accordance with this Agreement, without the prior written approval of the other party, unless otherwise required by law.

10. COPYRIGHTS AND PATENTS.

a. Sterling shall have complete ownership, title, and right in and to all materials, discoveries, or inventions, both finished and unfinished, which are developed, prepared, assembled, or conceived by Sterling pursuant to this Agreement. No summary, report, chart, graph, table, study, or other document, or discovery, invention, or development produced in whole or in part by Sterling under this Agreement shall be the subject of an application for copyright, trademark, or patent by or on behalf of YOUR CORPORATION or YOUR CORPORATION's officers, employees, agents, or subcontractors without prior written authorization from Sterling.

11. TERM; RENEWAL; TERMINATION.

- a. Unless earlier terminated as provided in this Section 11, this Agreement shall be effective for a term of one (1) year from the Effective Date. Thereafter, this Agreement will be renewed automatically for successive one (1) year terms commencing on the first anniversary of the Effective Date and renewing annually on that date ("Renewal Date"), unless one party gives the other written notice of non-renewal at least thirty (30) days prior to the Renewal Date.
- b. If either party breaches this Agreement, the non-breaching party may terminate this Agreement upon thirty (30) days prior written notice to the breaching party; provided, however, that such termination notice shall not be effective if the breaching party promptly seeks to cure such breach, diligently pursues cure, and does cure such breach within the thirty (30) day period following the date of the notice, or a reasonable longer period if the breach cannot reasonably be cured within such time. Notwithstanding the foregoing, either party may terminate this Agreement immediately upon written notice to the other if: (a) the other party fails to possess any license, accreditation, or approval necessary to its business or to provide the Services under this Agreement, or (b) fails to have and maintain the insurance required under Section 3 of this Agreement, or (c) the party seeking termination reasonably concludes that the other party may



pose an imminent threat to the orderly administration of the terminating party's operations, or (d) the other party commits any act that reasonably may impair the reputation of the party seeking termination.

- c. In the event of termination or expiration of this Agreement for any reason, all obligations of the parties to each other shall terminate immediately, provided, however, that:
- d. Upon request of YOUR CORPORATION or Sterling, Services under this Agreement shall continue for such period (not exceeding thirty (30) days) as is reasonably necessary to transfer the provision of the Services to another service provider.
- e. The parties shall settle all outstanding matters related to this Agreement, including financial obligations as to payment or otherwise, in good faith and in accordance with this Agreement.
- f. Each party shall promptly return to the other party all Confidential Information in its possession relating to the other party.
- g. The obligations of the parties set forth in Section 4 (Indemnification), Section 9 (Confidentiality of Business Information) and this Section 11 (Term; Renewal; Termination) shall survive the expiration or termination of this Agreement.
- h. Despite expiration or termination of this Agreement for any reason, neither party shall be relieved of liability to the other party or to third parties for its performance of this Agreement during the Term.

12. MODIFICATION OF AGREEMENT.

a. Any modification, alteration, or change to this Agreement shall be made only by written supplemental agreements executed by authorized representatives of the parties.

13. WAIVERS.

a. It is expressly understood and agreed that no waiver granted by a party of a breach or default by the other party of any of the provisions of this Agreement shall constitute or be construed in any manner as a waiver of the provision or of the right by the non-breaching party to enforce the same as to any other or further violation by the other party. Similarly, no failure or delay on the part of a party in exercising any right, power, or privilege under this Agreement, and no course of dealing between the parties shall operate as a waiver thereof; nor shall any single or partial exercise of any right, power, or privilege under this Agreement by either party preclude any other or further exercise thereof or the exercise of any other right, power, or privilege.

14. PERSONNEL RECRUITMENT.

a. Each party agrees that at no time during the Term of this Agreement or during any extension or renewal thereof, and for a period of one (1) year thereafter, shall it contact any employee of the other party or any affiliate thereof for the purpose of employing, hiring, or otherwise interfering with the employment relationship between such employee and his/her employer or any affiliate thereof without the prior written approval of the employing party, nor shall either party, directly or indirectly, for itself or on behalf of or in connection with any other person, firm, partnership, corporation, or association, solicit, hire, or entice away any employee from his/her employer or any affiliate thereof.



15. FORCE MAJEURE.

a. Should the performance of this Agreement by YOUR CORPORATION and/or Sterling be prevented or delayed by an act of God, war, civil insurrection, fire, flood, storm, strikes, lockouts, or by any law, regulation or order of any federal, state, county, or municipal authority, or by any other cause beyond the reasonable control of YOUR CORPORATION and/or Sterling, as the case may be, such party's performance to the extent it is so prevented or delayed shall be excused, provided that the party diligently attempts to perform to the extent it is not so prevented or delayed. If any such event occurs, the nonperforming party shall make reasonable efforts to notify the other party of the nature of any such condition and the extent of the delay.

16. INVALID PROVISIONS.

- a. If any provision of this Agreement or any other document contemplated hereby is rendered illegal, invalid, or unenforceable by any judicial decision, legislative action or regulation, or other administrative ruling, whether federal or state, such provision shall be fully severable and:
 - i. This Agreement and any other document contemplated hereby shall be construed and enforced as if such illegal, invalid, or unenforceable provision had never comprised a part hereof or thereto;
 - ii. The remaining provisions of this Agreement and any other document contemplated hereby that reasonably can be given effect apart from that which is invalidated shall remain in full force and effect and shall not be affected by the illegal, invalid, or unenforceable provision; and
 - iii. The parties shall in good faith negotiate and substitute a provision as similar in terms to such illegal, invalid, or unenforceable provision as may be possible and still be legal, valid, and enforceable. If the parties cannot, within fifteen (15) days, agree on an amendment to the Agreement to cure such illegal, invalid, or unenforceable provision, either party may terminate this Agreement upon thirty (30) days prior written notice to the other party, or sooner if required by law.

17. CAPTIONS AND HEADINGS.

a. In this Agreement, the captions and headings of paragraphs and/or subparagraphs are inserted for convenience, reference, and identification purposes only, and shall not control, define, limit, or affect any provision in this Agreement.

18. NUMBER AND GENDER.

a. Whenever the singular is used herein, it shall include the plural where appropriate, and vice versa; and words of any gender in this Agreement shall include each gender where appropriate.

19. JURISDICTION; VENUE.

a. In the event of any litigation relating to matters within the scope of this Agreement, the prevailing party on any claim or counterclaim shall be entitled to its costs and reasonable attorneys' fees. In the event of any such litigation, the parties to this Agreement agree that the courts of the State of California will have exclusive jurisdiction, the venue therefore shall be in Alameda County, California and that all matters at issue and all questions concerning the interpretation of this Agreement



shall be decided and construed in accordance with California law, excluding the choice of law rules thereof. The parties agree that Alameda, California shall be deemed to be a convenient forum, and that no legal action or other legal proceeding relating to this Agreement shall be initiated in any other forum.

20. CONSTRUCTION.

a. Each party hereto agrees that any rule of construction to the effect that ambiguities are to be resolved against the drafting party shall not be applied in the construction or interpretation of this Agreement.

21. ADDITIONAL DOCUMENTS AND ACTIONS.

a. Each party agrees to execute and deliver or cause to be executed and delivered such agreements, instruments, and documents, and to take such actions as the other party reasonably requests to the extent such agreements, instruments, documents, and actions are necessary for the purpose of evidencing or implementing the transactions contemplated by this Agreement.

22. NOTICES.

a. Any notice or communication given under this Agreement shall be in writing, and delivered (i) in person, or (ii) by United States mail, registered or certified, return receipt requested, and postage prepaid, or (iii) by facsimile, with a copy sent by United States mail, registered or certified, and postage prepaid, or (iv) by a recognized overnight carrier (e.g., Federal Express), postage prepaid, addressed to the other party at the address listed below or to such other address as a party may notify the other party. All notices and communications shall be deemed to have been duly given (a) upon receipt if delivered in person, (b) three (3) business days after having been deposited in the mail as set forth above, (c) on the same day as sent if delivered by facsimile with a copy sent by mail as set forth above, or (d) one (1) business day after having been delivered to a recognized overnight carrier.

If to Sterling, to: Vice President of Sales P.O. Box 71107 Oakland, CA 94612 Phone: 800-617-4729

23. EXECUTION.

a. This Agreement may be executed by the parties in counterparts, all of which taken together will be deemed one and the same instrument.

24. DISPUTES.

a. In the event of any dispute arising under or relating to this Agreement, either party may request an "executive review" with respect to the dispute. Each party shall designate the appropriate person, such as its chief executive officer or its chief operating officer, as the designated executive reviewer. Either party may request executive consultation between the two executive reviewers with respect to any dispute. Any dispute not resolved by agreement of such executive reviewers to the satisfaction of both parties within thirty (30) days of the executive review may be referred to arbitration as provided below.

25. DISPUTES AND ARBITRATION.

a. If any controversy, dispute, or claim arises between the parties with respect to this Agreement, including, without limitation, disputes concerning compensation, the parties shall make good faith efforts to resolve such matters informally. If the dispute or claim is not resolved to the satisfaction of either or both parties, then such matter shall be settled exclusively by arbitration under the Commercial Arbitration rules of the American Arbitration Association then in force. Such arbitration may be initiated by either party by serving a written demand on the other party stating the substance of the controversy and the contention of the party requesting arbitration. The American Arbitration Association shall appoint an arbitrator who shall be a fit and impartial person. The award rendered by the arbitrator shall include costs and expenses, including, without limitation, reasonable attorneys' fees, to the prevailing party and shall be final and binding on both parties. The fees and costs of the arbitrator and related expenses for arbitration shall be borne by the non-prevailing party. If the arbitrator determines that neither party has clearly prevailed, then the parties shall bear equally the fees and costs of the arbitration.

26. REMEDIES.

a. Any remedies which the parties may have pursuant to this Agreement or by law shall be cumulative. The parties agree that if a party fails to comply with the terms and conditions of this Agreement, the harm to the other party may not be fully compensable in money damages and accordingly, the parties agree that neither party shall oppose an application by the other party seeking specific performance of any and all provisions of this Agreement or enjoining the breaching party from continuing to commit any breach, to the full extent permitted by law.

27. WARRANT OF AUTHORITY.

a. Each party represents and warrants that the individual executing this Agreement on behalf of such party has authority to do so, and thereby to bind the party.

